



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 18 day of July, 2019 by and between Ring LLC ("Ring") and Kankakee Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Kankakee's ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: 7/18/2019

By: 

Name: August Cziment

Title: Director of Operations

Agency

Date: 7.16.19

By: 

Name:

Title: 

Verification Code 

*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

From: "a_ivey@citykankakee-il.gov (Avery _ Ivey Jr)" <a_ivey@citykankakee-il.gov>
To: "Frank J Kosman" <fjkosman@citykankakee-il.gov>
Date: 06/04/2019 02:13 PM
Subject: Fwd: Ring MOU - Kankakee Police Department, IL

Sgt. Avery Ivey, Jr.
Kankakee Police Department- Accreditation Manager
385 East Oak Street
Kankakee, IL 60901
(Office) 815-936-3602
(Fax) 815-933-0525

> From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
> To: a_ivey@citykankakee-il.gov
> Date: Tue, 4 Jun 2019 12:08:15 -0700
> Subject: Ring MOU - Kankakee Police Department, IL

> Sergeant Ivey,

> Thank you for arranging our meeting today to learn about Ring's approach to
> reducing crime in communities.

> An overview of our program:

> Our platform combines the deterrent value of a visible security system
> (devices) with the power of an actively engaged community (via a free app)
> to reduce criminal activity and to help solve open investigations.

> Neighbors Portal is Law Enforcement's access to our platform. Portal
> highlights include:

- > 1. *No Cost* - Neighbors Portal is free to Law Enforcement.
- > 2. *Community Engagement* - Law Enforcement's ability to join the
> conversation on the Neighbors app (about posted video or in response to
> posted comments).
- > 3. *Alerts* - You may post alerts which are highly relevant (proximity)
> to the recipient.
- > 4. *Video Request* - You may request videos from Ring device owners who
> may have captured footage, that may be of relevance to new or active
> investigations.

> As the attached MOU is reviewed, please feel free to contact me at any
> time. My cell number is 832-992-9910. As part of our security protocol, I
> have mailed a postcard to you with a code. Once you receive it, please
> enter the code at the end of the MOU document, along with the signature,
> prior to sharing it with me via email.

> In the case where the MOU may need to go before City Council, we want to be
> sure to provide the proper support in advance. Please let me know if this
> is the case and I will loop in our PR/Media team for support.

> Could you please help me identify the personnel in the highlighted roles?
> Once we receive the signed copy of the MOU and the information below, we
> will be ready to move forward in the process.

>
 > - Partnership Coordinator - Sergeant Avery Ivey (
 > aivey@citykankakee-il.gov)
 > - Public Information Officer / Social Media Liaison - TBD
 > - Investigative (CID/Crime/Property Crime) - TBD
 > - Community Outreach Officer - TBD
 > - Social Media Coordinator - TBD
 >
 > Thank you again for meeting with me. I look forward to working with you and
 > Kankakee Police Department.
 >
 > Sincerely,
 >
 > Rohit D. Murti
 > Community Partnerships Manager
 > *T *832.992.9910 *E* rohit.murti@ring.com
 > -----
 > [image: ring-logo2x]
 > 1523 26th St.
 > Santa Monica, CA 90404
 > www.ring.com
 > [image: group-32x] <<https://go.onelink.me/v1xd/dc03e56d>> Download the
 > Neighbors App. <<https://go.onelink.me/v1xd/dc03e56d>>
 > Join the new neighborhood watch.

Visit us at citykankakee-il.gov.

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Usage Notice: Any non-business usage - jokes, spam or other inappropriate material - will potentially put the sender and/or recipient on the blocked list prohibiting future use of the system to said sender and/or recipient.

Attachments:

File: ATT00002.txt (Shown Inline)	Size: 4k	Content Type: text/plain
File: Ring MOU - Kankakee Police Department, IL.pdf	Size: 80k	Content Type: application/pdf

From: "a_ivey@citykankakee-il.gov (Avery _ Ivey Jr)" <a_ivey@citykankakee-il.gov>
To: "Frank J Kosman" <fjkosman@citykankakee-il.gov>
Date: 08/12/2019 09:58 AM
Subject: Fwd: Re: Doorbells

Sgt. Avery Ivey, Jr.
 Kankakee Police Department- Accreditation Manager
 385 East Oak Street
 Kankakee, IL 60901
 (Office) 815-936-3602
 (Fax) 815-933-0525

> From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
 > To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
 > Date: Mon, 10 Jun 2019 10:53:20 -0700
 > Subject: Re: Doorbells

> Good day Sergeant,

> Please find the details below for the discount offered to your agency.

- > - Code - *NBKANKAKEE*
- > - Please use the link ring.com. The discount code will only work when used through ring.com.
- > - Please purchase the device from Ring using your specific *work email address *(@citykankakee-il.gov <<http://westlafayettepd.us/>>).
- > - Everyone in your agency will get \$50 off Ring Video Doorbell 2, Video Doorbell Pro, Video Doorbell Elite, Security Cams and Ring Alarm.
- > - The promotional offer is only available while supplies last.

> Please let me know if you run into any issues with the code. Thank you.

> Sincerely,

> Rohit D. Murti
 > Community Partnerships Manager
 > *T *832.992.9910 *E* rohit.murti@ring.com

Visit us at citykankakee-il.gov.

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